

The top of the slide features a decorative header with a light blue background. This background is adorned with various blue circles and rings of different sizes and colors, some overlapping. The text 'Housing First Works Seminar' is centered in white, bold, sans-serif font. The header area is framed by a white dashed line.

Housing First Works Seminar

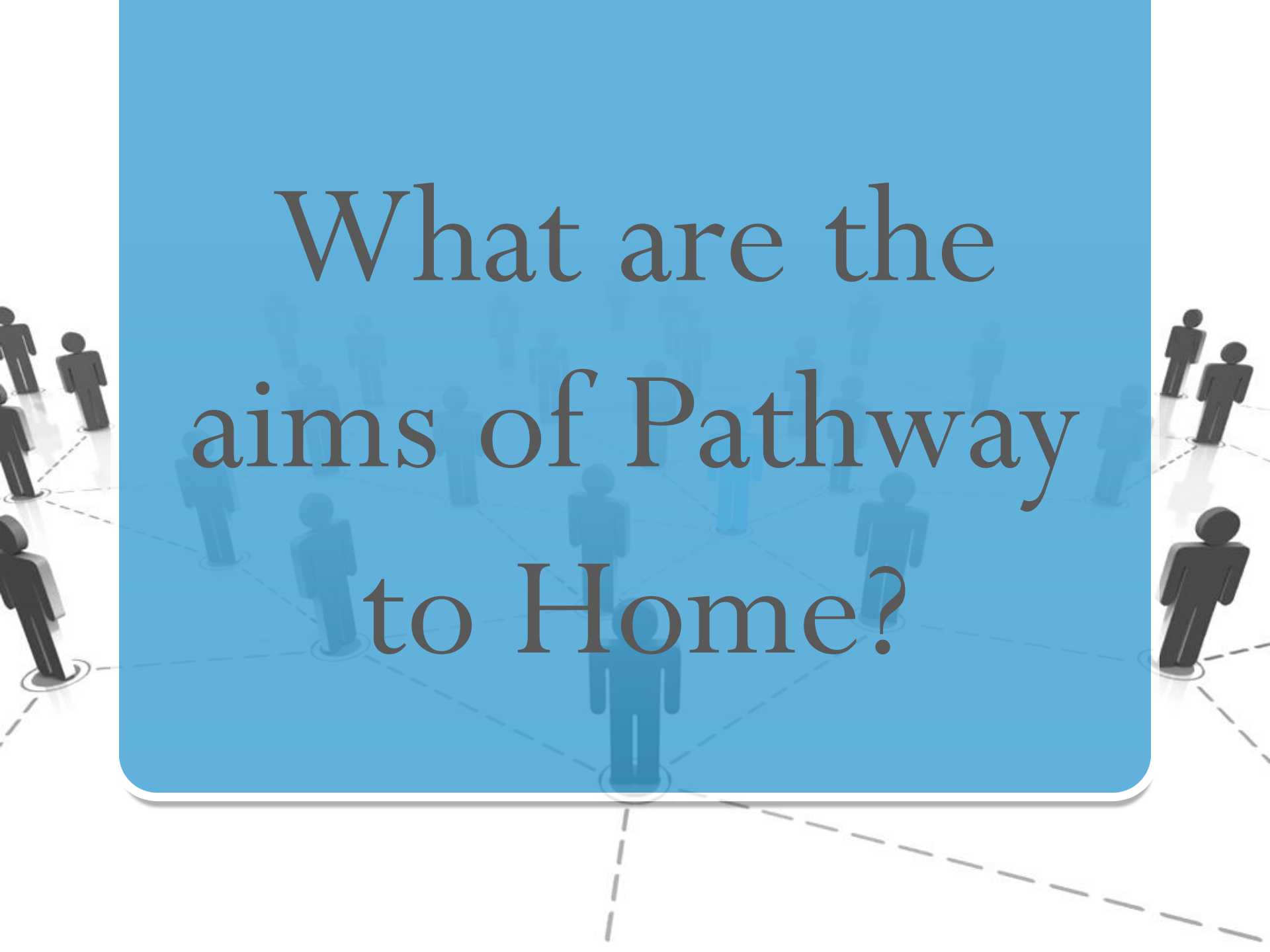
Woodquay Venue
29 September 2010

Housing First Works - Seminar Objectives

- Re-invigorate debate about housing first approaches
- Pathway to Home in Dublin
- Support to Live Independently (SLI)
- Making the Vision of ending long-term homelessness and the need to sleep rough, a reality

Overview of content

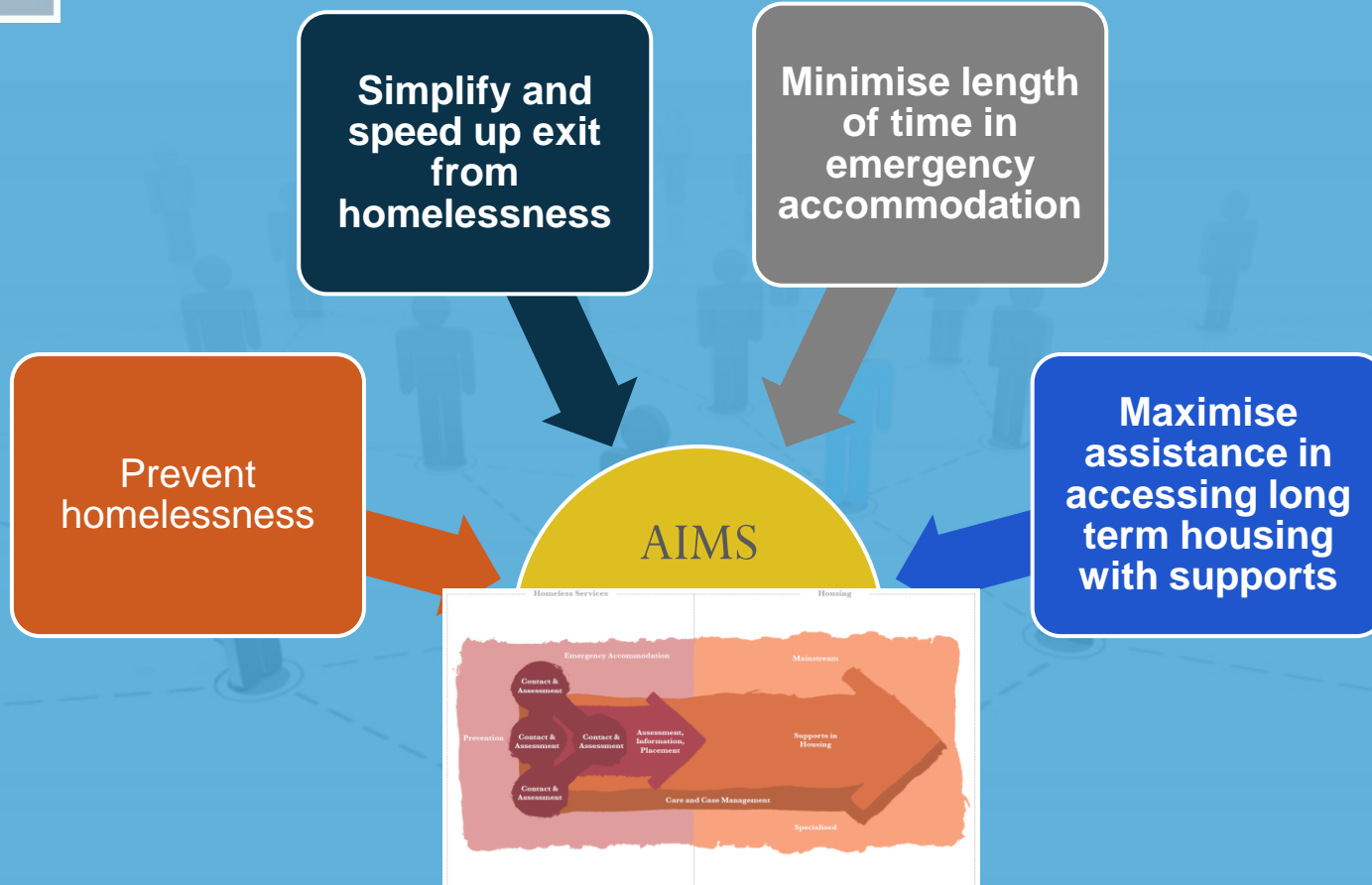
1. *Pathway to Home:* Housing and Housing Support Services
2. Supporting the implementation



What are the
aims of Pathway
to Home?

Pathway to Home

Model of housing, homeless, care and support provision for Dublin.



Core elements towards achieving successful outcomes

Person must be kept at the centre of decision making

Ongoing Interagency collaboration and co-ordination

Effective Referrals

Assessment of Need & Case Management

Housing and support plans in place

Secure appropriate long term housing with supports as soon as possible

Greater emphasis on

- Prevention
- Localisation of services
- Access to mainstream services

Supporting people in mainstream housing

Pathway to Home: Housing and Support Services

Prevention

**Temporary
Emergency
Accommodation
and services**

**Housing and
Housing Support
Services**



Service provision

Local Authority Housing Service

- 24 hour Homeless Helpline (Housing info & advice)
- Bed management system
- Contact and Assessment service

Homeless Prevention Services

- Targeted interventions -tenants at risk
- Housing info, advice & advocacy
- Day Service provision:
- Maximising accessibility, extended opening hours

Community Welfare

- Enhanced role
- Welfare and income support :Private rented accomm.
- Diversion from temporary emergency to private rented

Mainstream service provision : focus on prevention

Emergency Accommodation

- Temporary Emergency Accommodation
- Supported Temporary Accommodation

Contact and Outreach Service

- Unitary, assertive approach,
- Integral with the Local Authority Service
- Link with specialist homeless psychiatric teams (re: mental illness issues)
- Rough sleepers/entrenched rough sleepers

Housing Support Service

- **Visiting:** Generic and Specialist (Mental health , domestic violence)
- **On site:** Permanent and semi-permanent

Supporting the Reconfiguration

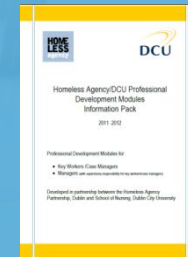
Care and Case Management Strategy

- HNA and support/care planning and protocols

Accredited Modules for Homeless Sector

(School of nursing DCU)

- Front line managers
- Key workers/case managers
- Development of training for Local Authority Staff involved in homeless helpline, assessment and placement roles



PASS System

- Shared Client Database and Accommodation Management System

Thank you.....

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Sli from a Policy Perspective

Support to Live Independently

- Key objective of Dublin Region and National Homeless Strategy – *A Key to the Door and The Way Home*
- Strong evidence underpinning the need for support for people ‘exiting’ temporary accommodation
- Low to moderate support interventions with varying degrees of intensity and duration
- About providing ‘assistance with’ as opposed to doing for!
- Support integrated with ‘allocations process’, co-ordinated and governed by the Local Authority



Sli from a Service Operational Perspective

Visiting Housing Support Service (SLI)- Overview

Target Group: Homeless persons eighteen years and over , some with child dependents, presenting with diverse needs requiring low to moderate support.

Duration of support- 6 months engagement to facilitate transition from homelessness to independent living.

Approach: The Homeless Agency Care and Case Management Strategy and interagency protocols.

Housing Support Service Workers :will signpost and facilitate access to mainstream services/ supports . Avoid duplication with support/services elsewhere.

Pre-tenancy support will be supplied when required to build an individual's capacity to move-on and establish their tenancy

Once tenancy established, supports that enable settling into the community will be signposted.

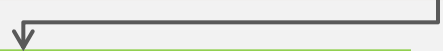
Support will be geared towards assisting the individual to maximise their independence and realise their full potential.

Referral received from LA



Immediately

Housing Support Worker (HSW) assigned



24Hrs

Referral agent available
Three Way meeting (SU/HSW/Referral agent)

Housing Support Worker meets service user



5 working days

Commence Implementation of Support Plan

Pre Tenancy supports needed?



No

Yes



Pre Tenancy support



1-6 months

First Formal Case Review

Implementation of Support Plan

Second Formal case review

Implementation of Support Plan

Subsequent case reviews (as required)

Final Case review and sign off by LA

Weekly case management meeting



Exit interview and conclude support plan



Specific support interventions will include....

Support Plan- Receiving, Implementing, Regularly Reviewing levels of support.

Maintaining contact with the Local Authority- case reviews, case conferences, access to relevant Local Authority Services .

Providing general (non specialist) housing information and advice, and referral to mainstream or specialist housing information and advice providers including the local authority

Flexibility around Input to pre tenancy preparation- one to one or signposting to existing courses.

Building relations-Signpost and /or facilitate development and maintenance of positive interaction between housing providers and tenant.

Daily activities of living- advice/ signposting /accessing relevant supports in community.

Support interventions continued...

General household safety, security and maintenance.

Arrangement and attendance at appointments, meetings, clinics, information sessions.

Building positive relations with neighbours, introduction to neighbourhood, explaining anti social behaviour and dispute resolution processes of various housing providers.

Assisting service users to understand their roles, rights and responsibilities as tenants

Linking, signposting , brokering and liaising with relevant specialist and mainstream (statutory and non statutory)services.

Fostering access to befriending services and social networks, local community facilities and services that help ensure people settle into their homes

Next Steps

Ongoing Development of Operational Procedures with Local Authorities.

Commence Development of Operational Procedures with Housing providers as required.

Development of Memorandum of Understanding between SLI and Local Authorities.

Engage with Housing Providers on a one to one basis as required.

Commence working with clients.....